

New as of:

05.2011

HELIODENT^{PLUS}

Operating Instructions

English

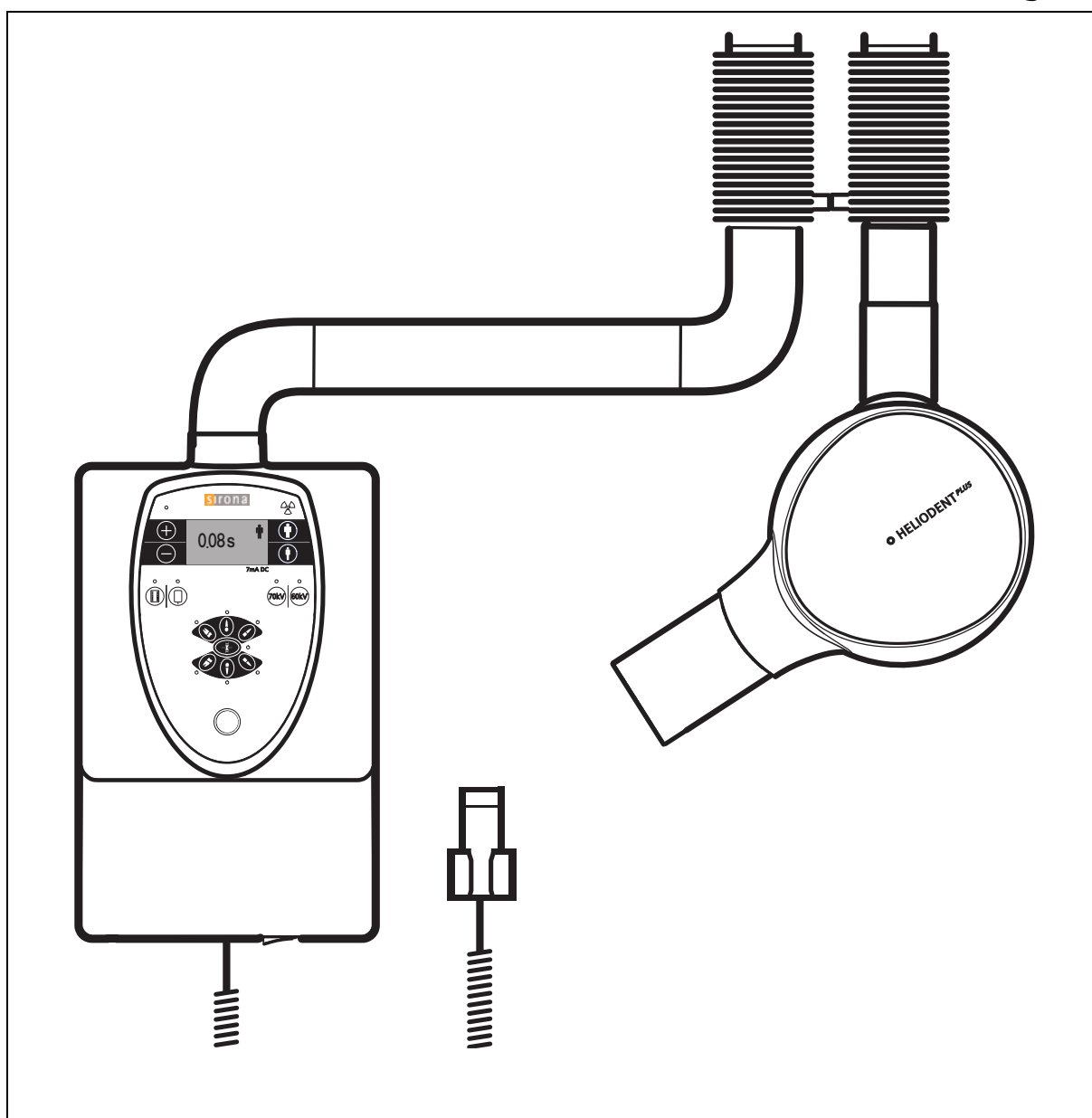


Table of contents

1	General data.....	5
1.1	Preface	5
1.2	Contact information	5
1.3	Intended use.....	6
1.3.1	Indication and contraindication.....	6
1.4	Structure of the document	7
1.4.1	Identification of danger levels.....	7
1.4.2	Formats and symbols used	7
2	Safety information.....	8
2.1	Observe accompanying documents	8
2.2	Maintenance.....	8
2.3	Radiation protection	8
2.4	Hygiene	9
2.5	Trouble-free operation.....	9
2.6	Qualifications of operating personnel	9
2.7	Condensation	9
2.8	Electromagnetic compatibility.....	9
3	Technical description.....	10
3.1	Technical data	10
3.2	Diagrams	12
3.3	Standards/Approvals	13
4	Controls and functional elements	14
4.1	Operating and Display Elements.....	14
4.2	Meaning of the icons	15
4.3	Display structure.....	16
4.4	Ceiling combination version	16
4.5	Accessories	17
4.6	Exposure times.....	18
4.6.1	Possible exposure times in seconds	18
4.6.2	Pre-programmed exposure times for films of sensitivity class E and with a 200 mm (8") FHA cone	18

4.6.3	Pre-programmed exposure times for films of sensitivity class E and with a 300 mm (12") FHA cone	19
4.6.4	Pre-programmed exposure times with XIOS and XIOS Plus sensors and a 200 mm (8") FHA cone	20
4.6.5	Pre-programmed exposure times for XIOS and XIOS Plus sensors with a 300 mm (12") SSD (round or square cone)	21
5	Operation.....	22
5.1	Preparing the exposure	22
5.1.1	Switch the unit on.....	22
5.1.2	Selecting the tooth icon.....	22
5.1.3	Selecting the patient symbol	23
5.1.4	Checking the kV value:	23
5.1.5	Plus/Minus keys	23
5.1.6	Checking the imaging technology	23
5.2	Positioning the patient/X-ray tube assembly	24
5.3	Releasing the exposure	25
5.4	Adapting basic settings	26
6	Maintenance.....	28
6.1	Cleaning and care	28
6.1.1	Cleaning	28
6.1.2	Disinfecting.....	28
6.1.3	Maintenance of accessories.....	29
6.2	Inspection and maintenance	30
7	Error messages	31
7.1	List of error messages.....	31
8	Disposal.....	33
8.1	Disposal of the X-ray tube assembly.....	33
9	Dose area product (DFP)	34
10	Brief Operating Instructions.....	37

1 General data

1.1 Preface

Dear Customer,

Thank you for purchasing the HELIODENT^{PLUS} X-ray system.

This system can be used to take intraoral X-rays.

The **technical documents** supplied (e.g., Installation Instructions) are also part of the product. Always keep this documentation within easy reach.

To safeguard your warranty claims, please complete the attached **"Installation Report / Warranty Passport"** together with the service engineer immediately after the installation of your unit.

Please familiarize yourself with the unit by reading through these **Operating Instructions** before taking any X-rays of patients. Please comply with the applicable **radiation protection regulations** and **warnings** at all times.

SIRONA requires regular constancy tests to ensure image quality.

Your HELIODENT^{PLUS} team

1.2 Contact information

Customer service center

Our German and English speaking Product Service staff are ready to answer your technical questions by telephone from 7:30 a.m. to 5:30 p.m. CET. Outside of these times, please contact us via fax.

Phone: +49 (0) 6251/16-1670

Fax: +49 (0) 6251/16-1818

Or use our online contact form at www.sirona.com. In the navigation bar, go to the menu commands **"CONTACT"** / **"Customer Service Center"** and then click the **"CONTACT FORM FOR TECHNICAL QUESTIONS"** button.

Manufacturer's address

Sirona Dental Systems
Fabrikstrasse 31
64625 Bensheim
Germany

Phone: +49 (0) 6251/16-0

Fax: +49 (0) 6251/16-2591

E-mail: contact@sirona.com

www.sirona.com

1.3 Intended use

This system must not be used in areas subject to explosion hazards.

The HELIODENT^{PLUS} is an extraoral X-ray system. It is intended for use in dental radiographic examination and diagnosis of diseases and disorders of the teeth, the jaw and oral structures.

With room temperatures > 35°C (> 95°F) Sirona recommends the use of an air conditioning system.

Recommended operating temperature: 18 °C - 35 °C (64 °F - 95 °F)

United States only

CAUTION Federal law (USA) restricts sale of this device to or on the order of a physician, dentist, or licensed practitioner.

1.3.1 Indication and contraindication

Indications in the areas:

- Conservative dentistry
- Caries diagnosis, especially of proximal lesions
- Endodontics
- Periodontology
- Prosthodontics
- Functional diagnosis and therapy of craniomandibular dysfunctions
- Surgical dentistry
- Implantology
- Oral and maxillofacial surgery
- Orthodontics

Contraindications:

- Display of cartilage structures
- Display of soft tissue

1.4 Structure of the document

1.4.1 Identification of danger levels

To prevent personal injury and material damage, please observe the warning and safety information provided in this document. Such information is highlighted as follows:



DANGER

An imminent danger that could result in serious bodily injury or death.



WARNING

A possibly dangerous situation that could result in serious bodily injury or death.



CAUTION

A possibly dangerous situation that could result in slight bodily injury.

NOTICE

A possibly harmful situation which could lead to damage of the product or an object in its environment.

IMPORTANT

Application instructions and other important information.

Tip: Information on making work easier.

1.4.2 Formats and symbols used

The symbols and character formats used in the present manual have the following meaning:

✓ Prerequisite 1. First action step 2. Second action step - or > Alternative action ↪ Result	Requests you to do something.
See "Formats and symbols used [→ 7]"	Identifies a reference to another text passage and specifies its page number.
• List	Identifies a list.
"Command/menu item"	Identifies commands, menu items or quotations.

2 Safety information

2.1 Observe accompanying documents

Accompanying documents



The following symbol is attached to the device:

Observe accompanying documents. They are attached to the unit.

2.2 Maintenance

In the interest of the safety and health of patients, users and other persons, inspection and preventive maintenance must be performed at scheduled intervals to ensure the operational reliability and functional safety of your product (IEC 60601-1 / DIN EN 60601-1 etc.).

The system owner must ensure that all inspections and maintenance events take place.

If the system owner fails to fulfill the obligation to have inspections and maintenance work performed or ignores error messages, Sirona Dental Systems GmbH and its authorized dealers cannot assume any liability for resulting damage.

As manufacturers of medical electrical equipment we can assume responsibility for the safety-related features of the equipment only if **maintenance and repair** are carried out only by ourselves or agencies expressly authorized by us, and if components affecting safe operation of the system are replaced with **original spare parts** upon failure.

We suggest that you request a certificate showing the nature and extent of the work performed from those who carry out such work; it must contain any changes in rated parameters or working ranges (if applicable), as well as the date, the name of the company and a signature.

2.3 Radiation protection

The valid radiation protection regulations and measures must be observed. The statutory radiation protection equipment must be used.

During an exposure, the operator should move as far away from the X-ray tube assembly as the coiled cable of the manual release permits.

With the exception of the patient, no other persons without radiation protection are allowed to stay in the room during an exposure. In exceptional cases, a third person may provide assistance, but not the practice staff. Visual contact with the patient and the unit must be maintained throughout the entire exposure.

In case of malfunctions, cancel the exposure immediately by letting go of the exposure release button.

2.4 Hygiene

Suitable hygienic measures must be taken to prevent cross contamination among patients, operators and other persons.

Before positioning the patient in the unit, you must ensure that

- all auxiliary X-ray equipment is used and prepared (sterilized and/or disinfected) in accordance with manufacturer specifications (e.g. hygienic protective sleeves).

Compliance with the hygienic measures prevents the transmission of infections that can trigger severe illnesses.

2.5 Trouble-free operation

Use of this system is permissible only if it works properly without malfunctions. If trouble-free operation cannot be ensured, the unit must be taken out of service, checked by authorized technicians for malfunctions and, if necessary, repaired.

2.6 Qualifications of operating personnel

The system may only be operated by skilled or properly trained personnel.

2.7 Condensation

Extreme fluctuations of temperature may cause condensation inside the unit. Do not switch the unit on before it has reached normal room temperature. See the chapter on "Technical data".

2.8 Electromagnetic compatibility

The acquisition unit complies with the requirements of the standard IEC 60601-1-2.

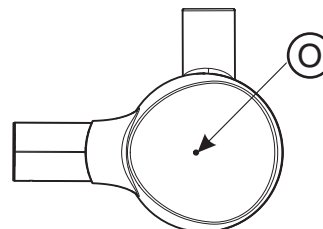
Medical electrical devices are subject to special precautionary measures with regard to EMC. It must be installed and operated as specified in the document "Installation Requirements".

Portable and mobile RF communications equipment may interfere with medical electrical equipment.

3 Technical description

3.1 Technical data

Nominal voltage:	120V, 200V– 240V
Permissible deviation:	± 10%
Rated current:	At 120 V: 10 A At 200 – 240 V: 6 – 5 A
Nominal frequency:	50 Hz / 60 Hz
Internal line impedance:	At 120 V 0.3 ohms At 200 – 240 V 0.8 Ohm
Main building fuse:	16 A slow-blow
Power input during radiation:	1.2 kW
Power input in standby mode:	< 20 W
Tube voltage:	60 kV / 70 kV switchable (max. tolerance ± 5 kV)
Tube current:	7 mA (max. tolerance ± 1.4 mA)
High-voltage waveform:	DC high frequency residual ripple value ≤ 4 kV
High voltage generation frequency:	50 kHz - 70 kHz
Radiation time:	0.01 – 3.2 s (max. tolerance ± 10% +1 ms)
Pulse/pause ratio:	automatic monitoring from 1:1 to 1:60
Total filtration of X-ray tube assembly:	> 1.5 Al / 70 IEC 60 522
Radiation field:	Ø < 60 mm
Dose rate:	8.5 mGy/s ±40% at 60 kV 11 mGy/s ±40% at 70 kV
Measuring instruments:	PWT Nomex with an ionization space of 1cm ³ or Unfors mult-o-meter
Measuring conditions:	200 mm focus-meter space 230 V nominal voltage
Focal spot size as specified in IEC 336:	0.4 mm
Focal spot marking O:	



Source-skin distance: FHA 200 mm (8") - standard or 300 mm (12")

Class I device

Degree of protection against electric shock:

Type B device 

Degree of protection against ingress of water:

Ordinary equipment (without protection against ingress of water)

Year of manufacture:

 **20XX** (on the rating plate)

Mode of operation:

Continuous operation

X-ray tube:

Petrick P470/8.35/12G

Nominal continuous power rating of the X-ray tube:

26 W

Power rating of X-ray tube (70kW/7mA):

490 W

Anode material:

Tungsten

Anode angle:

12°

Exposure parameters for determining leakage radiation:

0.12 mA / 70 kV

Leakage radiation at 1 m distance:

< 0.25 mGy/h

Transport and operating conditions:

Transport and storage temperature:

-40°C – +70°C (40°F – 158°F)

Air humidity:

10% – 95%

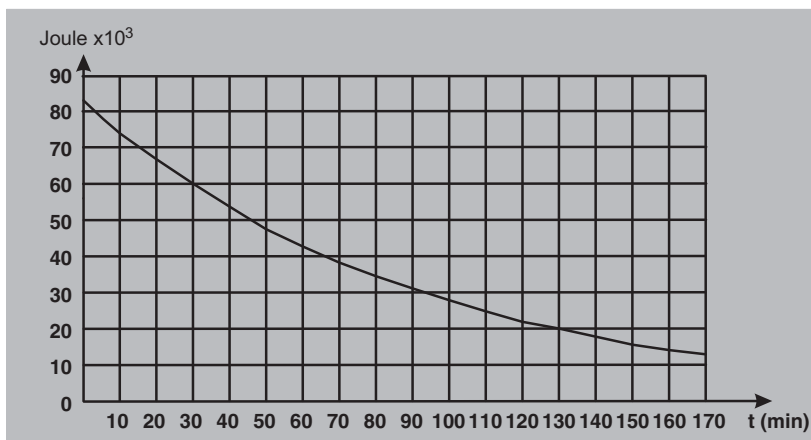
Operating conditions as specified in IEC 601-1:

Ambient temperature +10 °C – +40 °C
(50 °F – 104 °F)

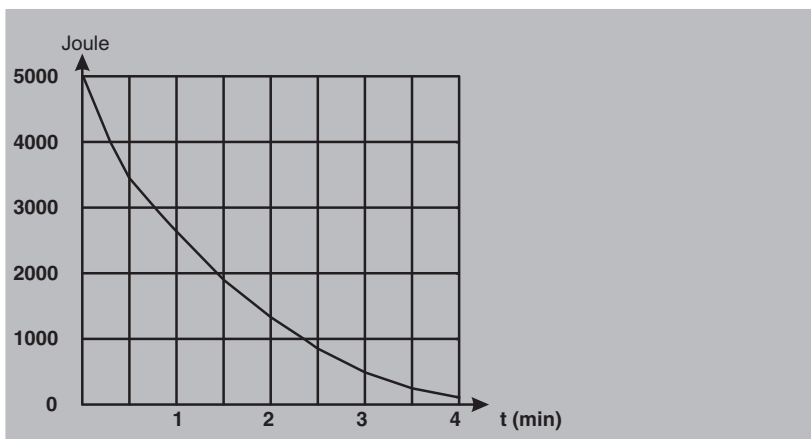
Relative humidity: 30% – 75%

3.2 Diagrams

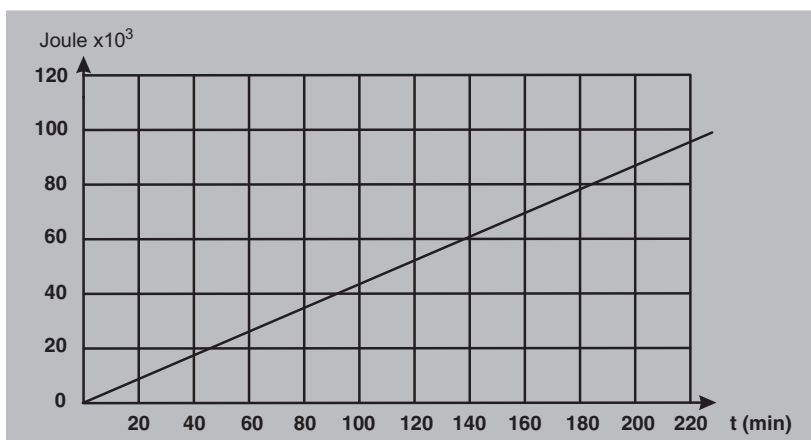
Cooling curve of tube housing



Cooling curve of X-ray tube



Heating curve of tube housing



3.3 Standards/Approvals

The HELIODENT^{PLUS} complies with the following standards, among others:

- IEC 60601-1
- IEC 60601-2-28 / 1993
- IEC 60601-1-3 / 1994
- IEC 60601-2-7 / 1998

Original language: German

This product bears the CE mark in accordance with the provisions of the Council Directive 93/42/EEC of June 14, 1993 concerning medical devices (MDD).

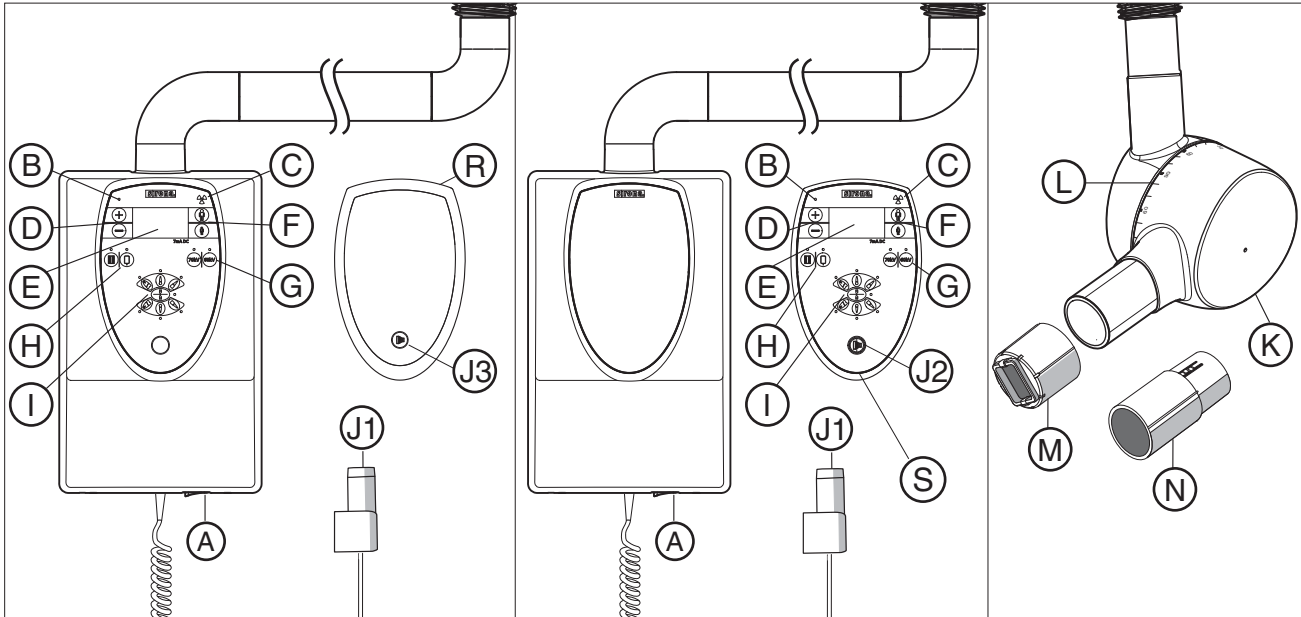
The China number applies to the ceiling model

Reg. No.: China	SFDA(I)20112300334
Product standard No.:	YZB/GEM 3260-2010



4 Controls and functional elements

4.1 Operating and Display Elements



A	Main ON/OFF switch	
B	Readiness for operation indicator (LED)	
C	Optical radiation indicator for X-ray	
D	Plus/minus keys for exposure time	
E	Digital display of exposure time	
F	Child/Adult pre-selection key	
G	Pre-selection keys and display of 60 kV/70 kV	
H	Pre-selection keys and display of digital mode and film mode	
I	Keys and display for tooth selection/image type	
J1	Manual release J1	Depending on the installed version
J2	Release button J2 on the Remote Timer	
J3	Release button J3 on the remote control	
K	X-ray tube unit	
L	Scale for adjusting the angle of inclination	
M	Radiation field limitation	
N	Cone extension	
R	Remote control	
S	Remote Timer	

4.2 Meaning of the icons

Patient symbol



Adult



Child



Plus key



Minus key



Exposure release button



Maxillary front tooth



Maxillary canine/premolar



Maxillary molar



Bite-wing exposure



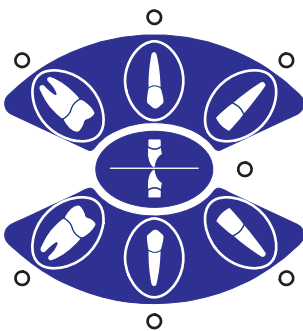
Mandibular front tooth



Mandibular canine/premolar



Mandibular molar



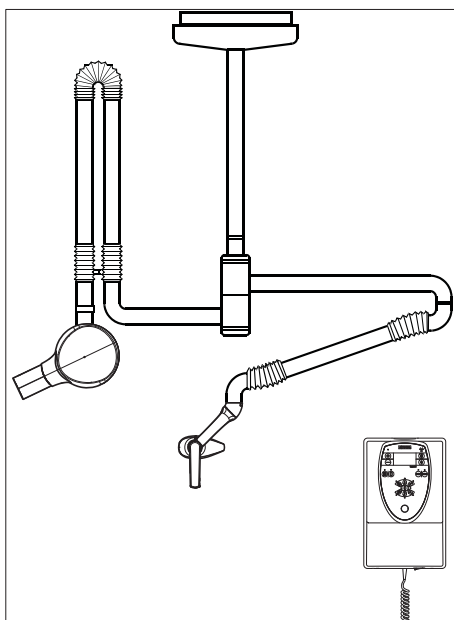
4.3 Display structure

The background lighting of the display indicates the current status of the unit.

Background color	Meaning
Blue	Ready for radiation
Yellow	Radiation
White	Service
Red	Error

4.4 Ceiling combination version

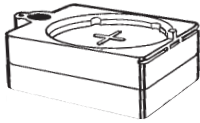
Ceiling combination with LEDview



4.5 Accessories

IMPORTANT

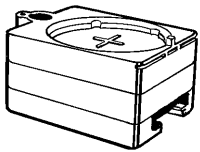
Not all of the accessories listed here are included in the scope of supply.



Not available in the United States

Phantoms for consistency checks on conventional imaging technology

Order No. 59 69 779



Not available in the United States

Phantoms for consistency checks on the Sirona universal sensor and full size sensor

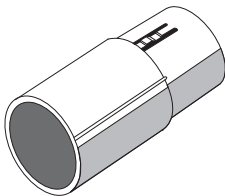
Order no. 51 68 062

Phantoms for consistency checks on the Sirona XIOS sensor

Order no. 61 37 447

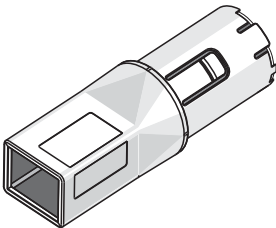
Phantoms for consistency checks on the Sirona XIOS^{Plus} sensor

Order no. 62 09 634



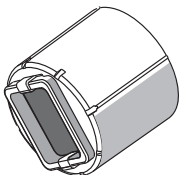
Cone extension to 300 mm FHA (12")

Order No. 62 41 983



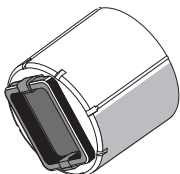
Square cone extension to 300 mm FHA (12")

Order No. 62 41 975



Radiation field limitation **blue** 3 x 4 cm with rotary handle for Sirona XIOS/XIOS^{Plus} Size 2 Sensor, Sirona Full Size Sensor and conventional imaging technology

Order No. 62 41 991



Radiation field limitation **black** 2 x 3 cm with rotary handle for Sirona XIOS/XIOS^{Plus} Size 1 Sensor, Sirona Universal Sensor and conventional imaging technology

Order No. 62 42 007

4.6 Exposure times

4.6.1 Possible exposure times in seconds

0,01	0,02	0,03	0,04	0,05	0,06	0,08	0,10	0,12	0,16	0,20	0,25	0,32	0,40	0,50	0,64	0,80	1,00	1,25	1,60	2,00	2,50	3,20
------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------

4.6.2 Pre-programmed exposure times for films of sensitivity class E and with a 200 mm (8") FHA cone

	Upper jaw								
	Lower jaw								
	Upper jaw								
	Lower jaw								
Exposure time in seconds with:									
60 kV		0.06	0.08	0.10	0.12	0.16	0.20	0.25	0.32
70 kV		0.03	0.04	0.05	0.06	0.08	0.10	0.12	0.16
Freely programmed values									

NOTICE

For film of sensitivity class F: Set the exposure time one level lower with the minus button.
For films of sensitivity class D: Set the exposure time four levels higher with the plus button.
Using a film holder: Set the exposure time one or two levels higher with the plus button.

4.6.3 Pre-programmed exposure times for films of sensitivity class E and with a 300 mm (12") FHA cone

	Upper jaw								
	Lower jaw								
	Upper jaw								
	Lower jaw								
Exposure time in seconds with:									
60 kV		0.12	0.16	0.20	0.25	0.32	0.40	0.50	0.64
70 kV		0.06	0.08	0.10	0.12	0.16	0.20	0.25	0.32
Freely programmed values									

NOTICE

For film of sensitivity class F: Set the exposure time one level lower with the minus button.
For films of sensitivity class D: Set the exposure time four levels higher with the plus button.
Using a film holder: Set the exposure time one or two levels higher with the plus button.

4.6.4 Pre-programmed exposure times with XIOS and XIOS Plus sensors and a 200 mm (8") FHA cone

The recommended exposure times are limited to the following values selected from the possible exposure times:

0,02	0,03	0,04	0,05	0,06	0,08	0,10	0,12
------	------	------	------	------	------	------	------

Recommended exposure times by dental region			
		Lower jaw anterior tooth, canine tooth Upper jaw anterior tooth 	Lower jaw molars Upper jaw canine tooth, molar bite-wing exposure 
	60 kV	0,08 - 0,10	0,08 - 0,12
	60 kV	0,05 - 0,06	0,06 - 0,08
	70 kV	0,04 - 0,05	0,04 - 0,06
	70 kV	0,02 - 0,03	0,03 - 0,04

4.6.5 Pre-programmed exposure times for XIOS and XIOS Plus sensors with a 300 mm (12") SSD (round or square cone)

The recommended exposure times are limited to the following values selected from the possible exposure times:

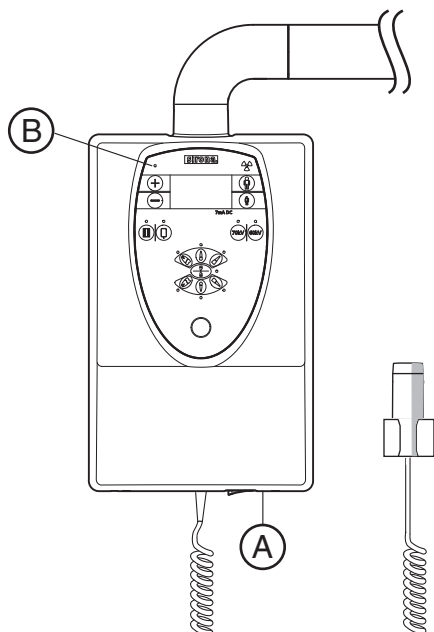
0,05	0,06	0,08	0,10	0,12	0,16	0,20	0,25
------	------	------	------	------	------	------	------

Recommended exposure times by dental region			
		Lower jaw anterior tooth, canine tooth Upper jaw anterior tooth 	Lower jaw molars Upper jaw canine tooth, molar bite-wing exposure 
	60 kV	0,16 - 0,20	0,16 - 0,25
	60 kV	0,10 - 0,12	0,12 - 0,16
	70 kV	0,08 - 0,10	0,08 - 0,12
	70 kV	0,05 - 0,06	0,06 - 0,08

5 Operation

5.1 Preparing the exposure

5.1.1 Switch the unit on



Switch on the unit with the main switch (A) (Position I).

During this process none of the keys of the operating panel must be pressed.

After the unit is switched on, a self-test runs.

After approximately 20 seconds, the operational readiness LED (B) is continuously lit and the background lighting of the display changes to blue. The most recent exposure parameters set are displayed.

The unit is ready for radiation.

NOTICE

Error message after the self-test

If an error was detected during the self-test, a corresponding error code is shown on the display. (See chapter entitled "Error Messages"). The LED (B) flashes and the background lighting changes to red. The unit is not ready for operation.

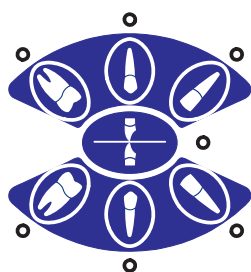
Switch unit OFF and ON again at the main switch (A).

⚠ CAUTION

Error message after a repeated self-test

If the error re-occurs, please call your service engineer.

5.1.2 Selecting the tooth icon



Press the key with the tooth icon to denote the region in which you want to take an X-ray.

The programmed exposure time is indicated.

The LED above/below the tooth icon lights up. During bite-wing exposures, the LED to the right of the icon lights up.

5.1.3 Selecting the patient symbol



Press the button with the adult patient icon if you wish to take an X-ray of an adult.

The programmed exposure time is indicated.



Press the button with the child patient icon if you wish to take an X-ray of a child.

The programmed exposure time is indicated.

5.1.4 Checking the kV value:



Check to see which kV value is set.

Press the 60 kV key to switch to 60 kV.

The exposure time for greater contrast is displayed.



Press the 70 kV button to switch to 70 kV.

The exposure time for enhanced detail recognition with a low level of exposure to radiation is displayed.

5.1.5 Plus/Minus keys



If you want to increase the exposure time, press the key with the plus symbol until the desired value is displayed.

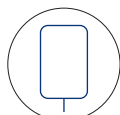


If you want to decrease the exposure time, press the key with the minus symbol repeatedly until the desired value is displayed.

IMPORTANT

The LEDs above/below the tooth icon previously selected and the patient icon on the display go out.

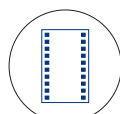
5.1.6 Checking the imaging technology



If you are working with a digital imaging system (e.g. XIOS/XIOS^{Plus}), the sensor indicator should be lit on the unit. To switch, press the key with the sensor icon.

The exposure time for digital images is displayed.

Set the radiation field limitation for digital imaging technology.



If you wish to take conventional X-ray images (with film), the film indicator should light up on the unit. To switch, press the key with the film icon.

The exposure time for conventional exposures is displayed.

Set the radiation field limitation for conventional imaging technology.

5.2 Positioning the patient/X-ray tube assembly

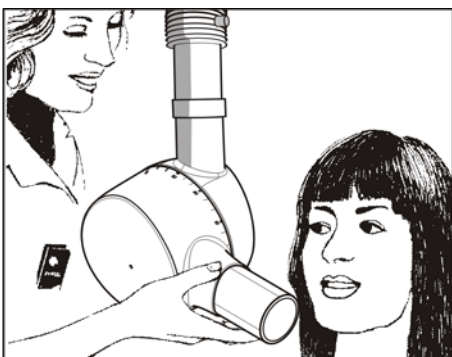
Ask the patient to take a seat on the chair.



- **Parallel technique (with radiation field limitation)**
- Position the film or the X-ray sensor using a holding system for the parallel technique.
- For Sirona X-ray sensors, only the holding systems recommended by Sirona may be used.
- Please comply with the operating instructions for intraoral X-rays supplied with the sensors or films.



- **Half-angle technique (without radiation field limitation)**
- Position the film or the X-ray sensor.



- **Tilt angle**
- X-ray tube assembly at the occlusal plane

Upper jaw

Molars	35°
Premolars and canines	45°
Anterior teeth	55°
Bite-wing exposure	10°

Bite-wing exposure	-0°
Anterior teeth	-20°
Premolars and canines	-10°
Molars	-5°

Lower jaw

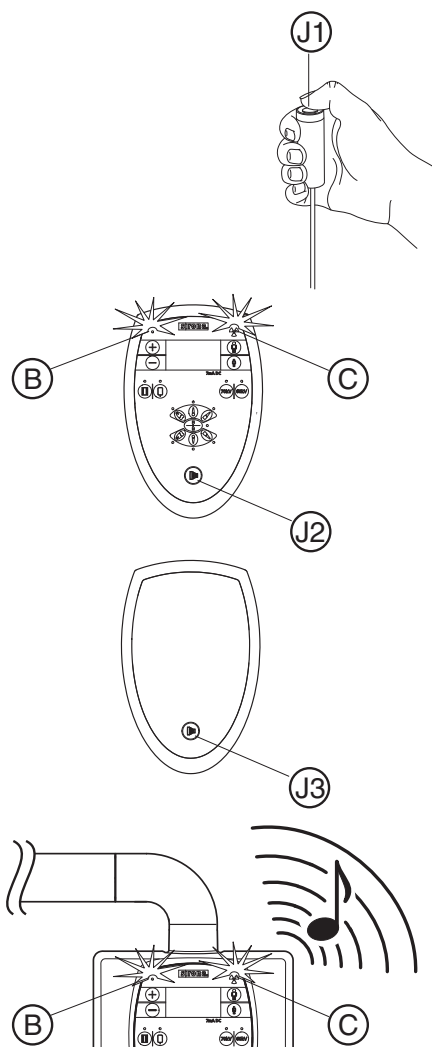
5.3 Releasing the exposure

⚠ CAUTION

Comply with the radiation protection provisions.

NOTICE

When using a digital sensor system, establish exposure readiness before you release the exposure.



- Check the exposure data.
- Press and hold down the release key **J1**, **J2** or **J3**. The exposure is taken.

The **X-RAY** indicator **C** remains lit for the duration of the exposure. In addition, an acoustic signal sounds throughout the entire radiation time.

- The exposure has been completed when the radiation indicator goes out automatically and the acoustic signal stops.
- If the dose area product display is activated, the dose area product appears on the display.

If the release key is pressed again, the cooling-off period appears on the display. The screen is then white.

The operational readiness LED **B** flashes until the automatic cooling-off period of the X-ray tube assembly has expired (automatic exposure block).

Canceling an exposure

If you let go of the exposure release button prematurely, the exposure is canceled. The elapsed exposure time flashes.

If the device is switched off at the main switch, the exposure is also canceled.

After any key (except for the release button) is pressed, the cooling time starts and the unit is once again ready for operation.

Repeat the X-ray if necessary.

If you are taking an X-ray with film, use a new film.

If you are taking a digital X-ray, ensure that the unit is ready to perform exposures.

NOTICE

Error message

If an error is detected during the exposure, the exposure is automatically canceled. The error code lights up on the digital display. At the same time, the operational readiness LED (**B**) flashes.

In the case of an error code, please call your service engineer.

IMPORTANT

Shutdown

If the device is out of use for a lengthy period of time, it can be switched off at the main switch.

5.4 Adapting basic settings

Exposure times for the use of films with the sensitivity class E are factory pre-set, as well as the XIOS/XIOS^{Plus} sensors.

IMPORTANT

The exposure times for sensor and film images are programmed separately. The factory pre-set sensor programming is configured for XIOS/XIOS^{Plus} sensors.

The basic setting must be adjusted for other exposure conditions.

Deviating exposure conditions:

E for films of sensitivity class **E** such as Kodak Ekta Speed, Agfa-Dentus M2

D for films of sensitivity class **D** such as Kodak Ultra Speed

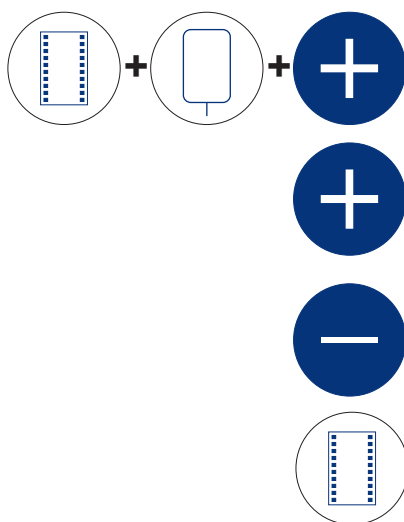
Set the exposure time for films of sensitivity class **D** three levels higher with the plus button.

Film and development conditions

Varying film and development conditions can result in additional deviations of one time level up or down.

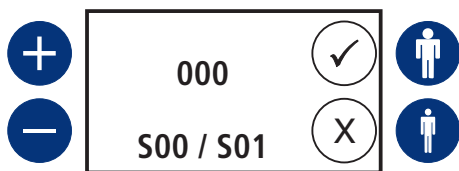
IMPORTANT

The configuration of the film and sensor keys permits flexible adjustment to various film sensitivity classes and sensors. It is also possible to set up the exposure adjustment for another film sensitivity class via the sensor key, if no sensor is being used.



✓ Reprogramming the base values

1. Press the **film**, **sensor** and **plus buttons at the same time**.
Service S01 appears in the display.
2. Use the plus or minus key to select the base value that is to be changed:
S01 corresponds to the base value for film
S02 corresponds to the base value for sensor
S03 corresponds to the software version
3. Confirm the entry with the Film key.
The current base value for film or sensor is now displayed:



4. The base value can now be adjusted by pressing the plus or minus buttons.
Each level corresponds to about a 25% extension or reduction in exposure time.
5. The entry can be confirmed by pressing the button with the adult patient icon. The new base value is now saved in the unit.
To cancel this without changing, press the button with the child patient icon.
In either case you will return to point 2 and can select the required base value again
or
conclude the process by switching the device off.

6 Maintenance

6.1 Cleaning and care

6.1.1 Cleaning

Remove dirt, grime and disinfectant residue regularly using mild, commercially available cleaning agents.

NOTICE

Liquids may enter the ventilation slots during cleaning or disinfection.

Electrical components of the system can be destroyed by liquids.

- Do not spray any liquids into the ventilation slots.
- First spray the liquid onto a cleaning cloth. Then wipe the ventilation slots with the cleaning cloth.
- Make sure that no liquids run along the surface and into the ventilation slots.

6.1.2 Disinfecting

Only the external surfaces may be disinfected with approved chemical disinfectants. Use only disinfectants that comply with the valid requirements of the respective national regulatory body or whose bactericidal, fungicidal and virucidal properties have been verifiably tested and approved accordingly.

CAUTION

Cleaning and care agents may contain aggressive ingredients.

Unsuitable cleaning and care agents are detrimental to health and attack the surface of the unit.

- Do NOT use: Substances containing phenol, peracetic acid, peroxide or any other oxygen-splitting agents, sodium hypochlorite or iodine-splitting agents.
- Use only cleaning and disinfecting agents approved by Sirona!

A continuously updated list of approved agents can be downloaded from the Internet at:

"www.sirona.com" / "SERVICE" / "Care and cleaning" / "Care and cleaning agents"

If you do not have any access to the Internet, you can order the list in one of the following two ways:

- Order from your local dental depot
- Order from Sirona:
Tel: ++49 (0) 62 51 / 16-16 16
Fax: ++49 (0) 62 51 / 16-18 18

Order No.: **59 70 905**

Sirona recommends the following disinfectants:

- MinutenSpray classic, by ALPRO®
- MinutenWipes, by ALPRO®
- In the USA and Canada:
 - CaviCide® or
 - CaviWipes[™].

6.1.3 Maintenance of accessories

IMPORTANT
With regard to accessories, particularly those of sensor and film holder systems, please comply with the cleaning and care instructions in the relevant operating instructions.

6.2 Inspection and maintenance

Inspection and preventive maintenance must be performed at scheduled intervals to protect the health and safety of patients, users and other persons.

Annual inspection

In order to ensure the operational safety and functional reliability of your product, you as the system owner should check the equipment at regular intervals (at least once a year) or commission your dental depot to do so.

The information provided in the supplied document "Inspection and maintenance" should be helpful here.

Maintenance by the service engineer

In addition to the annual check to be carried out by the system owner or authorized persons, preventive maintenance must be performed after 4, 7 and 10 years, and then at two-year intervals.

The information provided in the supplied document "Inspection and maintenance" should be helpful here.

Image quality check

The image quality should be assessed by the system owner at regular intervals, at least once a year.

On digital image receptor systems, the degree of postprocessing (brightness or contrast adjustment) that is required in the image processing software (e.g. SIDEXIS) to produce satisfactory results is used as an assessment criterion.

For conventional X-rays with film processing, the increase of the exposure time is used as an assessment criterion.

If, after taking into account the patient's anatomy and excluding possible sources of error such as incorrect patient positioning, this criterion seems to apply, immediately contact a service engineer to have potential system faults repaired.

Country-specific requirements

Observe any possible additional country-specific requirements.

7 Error messages

Errors during the self-test are indicated by a five-digit number lighting up. The background color of the display is red.

CAUTION

If an error re-occurs after the unit has been switched off and switched on again, please call your service engineer.

Tell the service engineer which error message was displayed.

7.1 List of error messages

Error code	Reason and measures
E3 04 30	Release error - the release button may have been pressed during switch on Switch the device OFF and then ON again If the error persists, call a service engineer and report the error code
E1 11 88	Display mode ACTIVE - X-ray cannot be release Call a service engineer and report the error code
E1 04 03 E1 04 04 E1 04 06 E6 04 02	Internal error Press any button to acknowledge the error If the error persists, call a service engineer and report the error code
E5 04 50 E6 01 41 E6 01 61 E6 01 62 E6 04 01 E6 04 10 E6 04 11 E6 04 12 E6 04 20 E6 04 21 E6 04 40 E6 04 41 E6 04 42 E7 01 01 E7 01 21 E7 01 51	Internal error Switch the device OFF and then ON again and repeat the exposure If the error persists, call a service engineer and report the error code
E5 01 02 E5 01 12 E5 01 14 E5 01 22 E5 01 32 E5 01 42 E6 01 11 E6 01 13 E6 01 23 E6 01 31	Internal error Call a service engineer and report the error code

Error code	Reason and measures
E1 04 51	Safety circuit - the door switch may not be closed properly Switch the device OFF and then ON again, check the door switch If the error persists, call a service engineer and report the error code
E3 04 31	Button error - a button may have been pressed during switch on Switch the device OFF and then ON again If the error persists, call a service engineer and report the error code



8 Disposal

Your product is marked with the adjacent symbol. Within the European Economic Area, this product is subject to Directive 2002/96/EC as well as the corresponding national laws. This directive requires environmentally sound recycling/disposal of the product. The product must not be disposed of as domestic refuse!

Please observe the disposal regulations applicable in your country.

Disposal procedure

Please note that this product is subject to the stipulations in EC Directive 2002/96 governing waste electrical and electronic equipment and must be disposed of in line with these special requirements within the European Union (EU).

Prior to disassembly / disposal of the product, it must be fully prepared (cleaned / disinfected / sterilized).

When disposing of equipment permanently, please proceed as follows:

In Germany:

To initiate return of the electrical device, please send a disposal order to "enretec GmbH".



1. You can find a form for placing a disposal order on the company's homepage (www.enretec.de) under the menu item "Entsorgung elektrischer und elektronischer Geräte" (Disposal of electric and electronic devices). The form can either be downloaded or completed online.
 2. Fill out the form with the corresponding details and send it as an online order or fax it to enretec GmbH at +49(0)3304 3919 590. You can also get in touch with the following contacts for disposal orders and any questions relating to this you may have:
Phone: +49(0)3304 3919 500;
E-mail: pickup@eomRECYCLING.com
Mailing address: enretec GmbH, Geschäftsbereich eomRECYCLING
Kanalstrasse 17, 16727 Velten
- ✎ Any nonpermanently installed equipment will be picked up at its installation site in the practice. Permanently installed equipment will be picked up curbside at your address by appointment.

All disassembly, transport and packaging costs are to be borne by the owner/operator of the equipment. The disposal itself is free of charge.

Worldwide (outside Germany):

Please contact your local dental equipment specialist for country-specific information on disposal.

8.1 Disposal of the X-ray tube assembly

The X-ray tube assembly in this device contains a tube which can implode, a lead lining and mineral oil.

9 Dose area product (DFP)

Information on patient exposure

Explanation

The patient's exposure to radiation can be determined in the tables below.

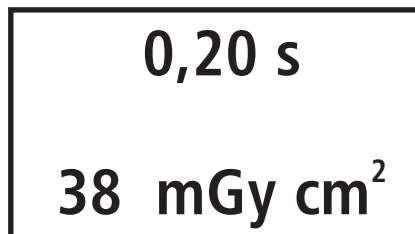
To compensate for measuring errors as well as for system and instrument variations, a tolerance of 20% must be taken into account.

The radiation exposure is indicated as a dose area product (DFP) of the energy dose ($\text{mGy} \times \text{cm}^2$) for every available kV level, cone length and aperture in the tables below.

Furthermore, the HELIODENT^{PLUS} also permits the dose area product to be displayed immediately after exposure. The DFP appears on the display together with the exposure time used.

Ask your service engineer about any individual setting requests you may have.

Display (sample):

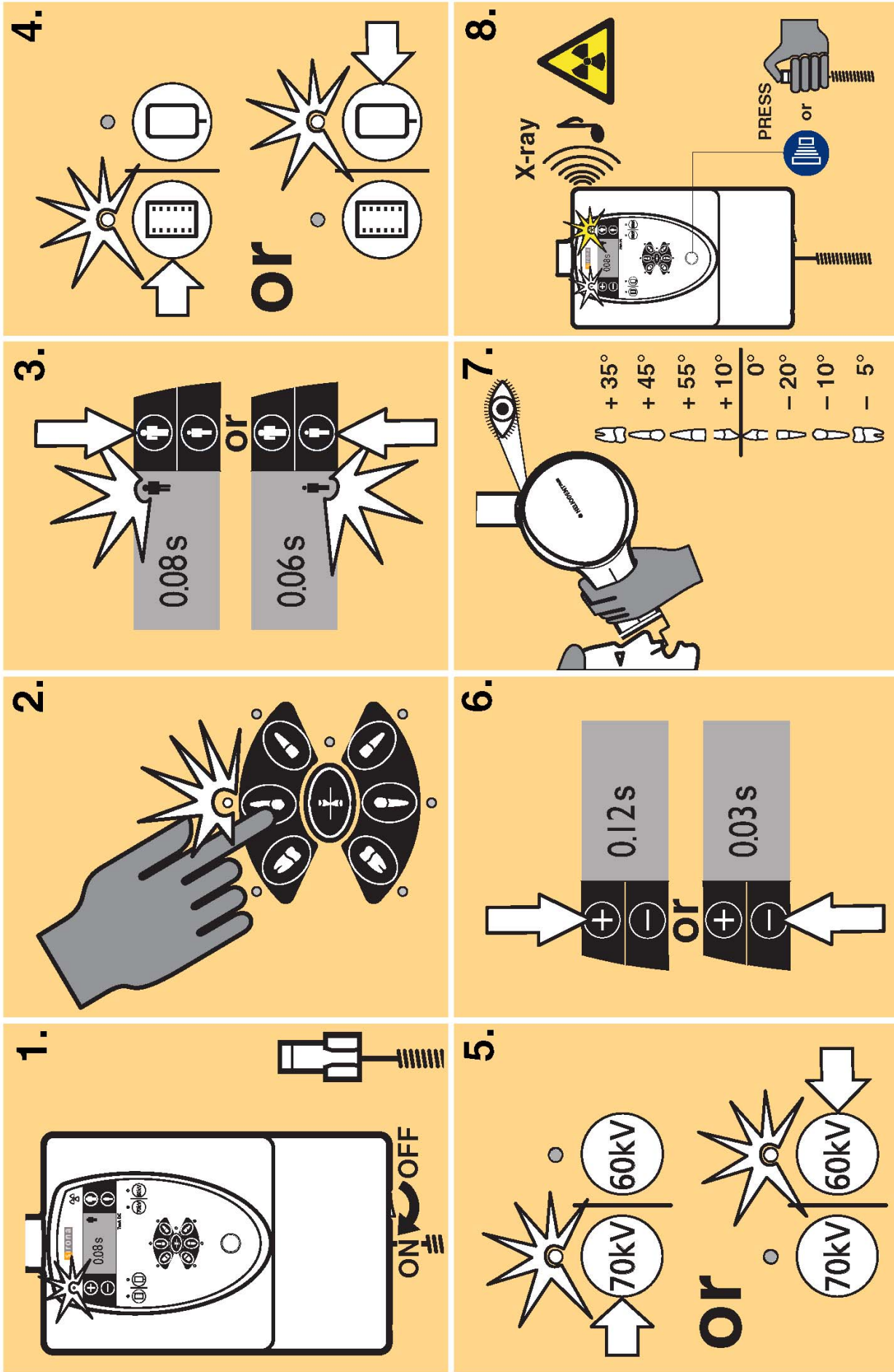


Calculation and definition of the dose area product for the HELIODENT^{PLUS}

Tables with typical values for the dose area product (DFP)

	Round cone:		with radiation field limitation			
	200 mm (8")		3x4		2x3	
	60 kV	70 kV	60 kV	70 kV	60 kV	70 kV
Time	mGy cm ²	mGy cm ²	mGy cm ²	mGy cm ²	mGy cm ²	mGy cm ²
0,01	3	3	1	1	1	1
0,02	5	7	2	3	1	1
0,03	8	10	3	4	2	2
0,04	11	14	5	6	2	3
0,05	13	17	6	7	3	4
0,06	16	21	7	9	3	4
0,08	22	28	9	12	5	6
0,10	27	34	12	15	6	7
0,12	32	41	14	18	7	9
0,16	43	55	18	24	9	12
0,20	54	69	23	30	12	15
0,25	67	86	29	37	14	18
0,32	86	110	37	47	18	24
0,40	108	138	46	59	23	30
0,50	134	172	58	74	29	37
0,64	172	220	74	94	37	47
0,80	215	276	92	118	46	59
1,00	269	344	115	148	58	74
1,25	336	431	144	185	72	92
1,60	430	551	184	236	92	118
2,00	538	689	230	295	115	148
2,50	672	861	288	369	144	185
3,20	860	1102	369	472	184	236

	Round cone:		with radiation field limitation			
	300 mm (12")		3x4		2x3	
	60 kV	70 kV	60 kV	70 kV	60 kV	70 kV
Time	mGy cm ²	mGy cm ²	mGy cm ²	mGy cm ²	mGy cm ²	mGy cm ²
0,01	1	2	1	1	0	0
0,02	3	3	1	1	1	1
0,03	4	5	2	2	1	1
0,04	5	7	2	3	1	1
0,05	7	9	3	4	1	2
0,06	8	10	3	4	2	2
0,08	11	14	5	6	2	3
0,10	13	17	6	7	3	4
0,12	16	21	7	9	3	4
0,16	22	28	9	12	5	6
0,20	27	34	12	15	6	7
0,25	34	43	14	18	7	9
0,32	43	55	18	24	9	12
0,40	54	69	23	30	12	15
0,50	67	86	29	37	14	18
0,64	86	110	37	47	18	24
0,80	108	138	46	59	23	30
1,00	134	172	58	74	29	37
1,25	168	215	72	92	36	46
1,60	215	276	92	118	46	59
2,00	269	344	115	148	58	74
2,50	336	431	144	185	72	92
3,20	430	551	184	236	92	118



We reserve the right to make any alterations which may be required due to technical improvements.

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