

# EVA/EVA+

## Digital Intraoral X-Ray System

Hardware Driver  
Installation Instructions  
for Windows XP and Vista



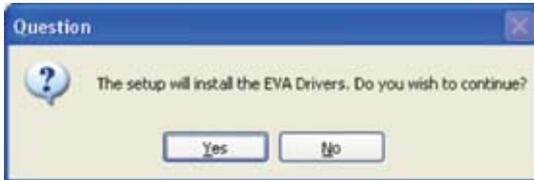


## Hardware Driver Installation Instructions

These instructions are for Windows XP and Vista.  
Installation may differ on other operating systems.

**Note: Do not plug in EVA unit until the drivers  
have been installed.**

1. Insert the CD labeled “USB Hardware & Twain Drivers Installation CD” in the CD-ROM drive.
2. The following “Question” dialog will open.  
Click Yes.



3. The following dialog window will open:



4. Remove all the EVA sensors and then click  
“OK”.

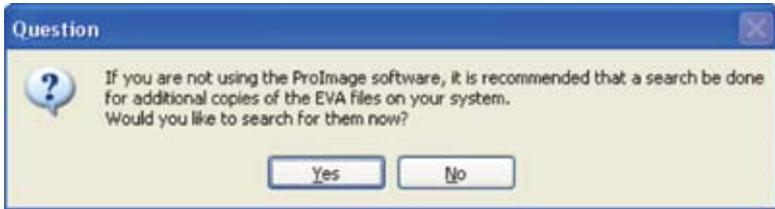
5. If an EVA sensor is still detected by the installer, the following window will open:



6. Remove all the EVA sensors and then click "OK".
7. The installation program will check your computer for old copies of the EVA driver files. Click "OK"



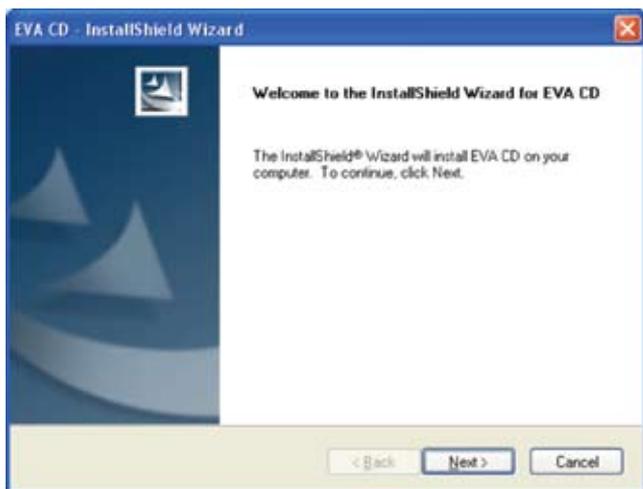
8. The following question dialog will appear:



9. Select "Yes" if you have installed any other third party software that may communicate with the EVA sensor. The EVA CD will then search the hard drive for other copies of the EVA.dll file and will rename them.

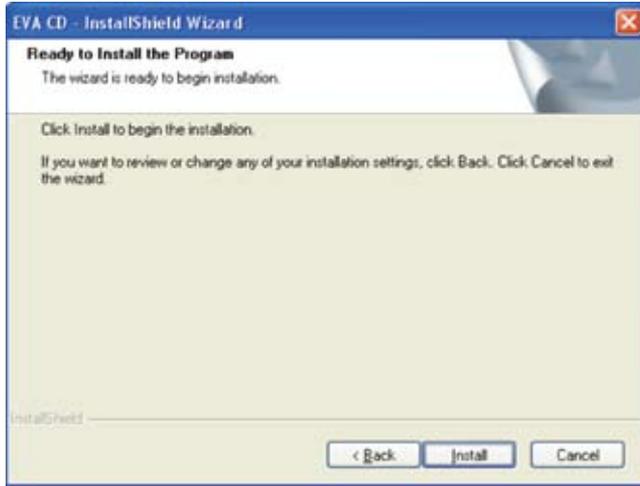
Select "No" if ProImage, or ViewAll Vet for veterinary systems, is the only digital imaging software installed on the computer.

10. The installation will then continue with the following dialog:

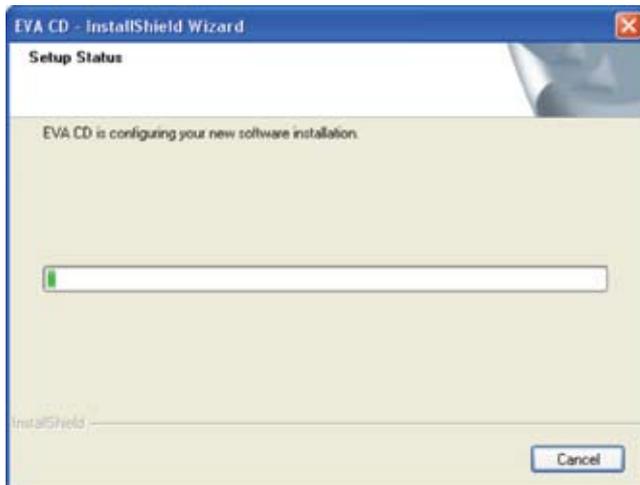


11. Select "I accept the terms of the license agreement".
12. Click "Next".

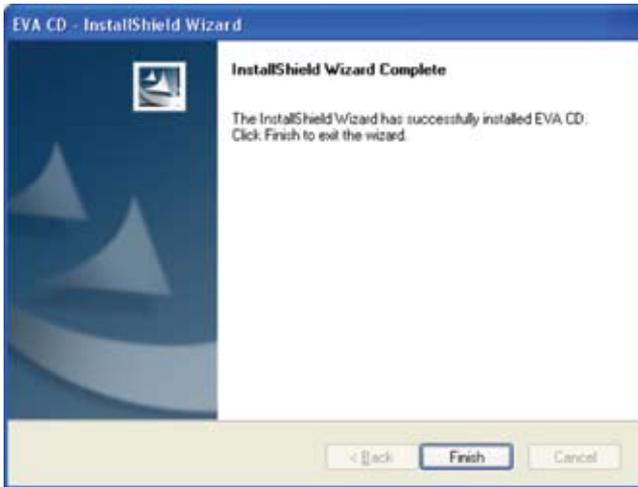
13. Click "Install".



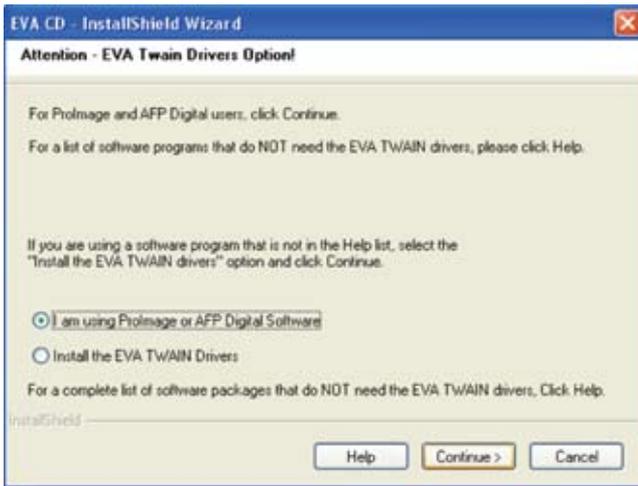
14. A progress bar will then be displayed.  
When finished, continue to next step.



15. Click “Finish”



16. The EVA CD will then ask the user if they wish to also install the TWAIN drivers. Click “Continue >”.



17. Plug the EVA Digital Sensor into the USB 2.0 port at this time.

**For Windows Vista Users: If you receive a message indicating that the drivers were not successfully installed, follow these instructions and then move on to Step 18:**

If Windows is not able to successfully install the driver software:

- a. Right-click on Start-> Computer.
- b. Select Properties from the menu.
- c. Select Device Manager.
- d. Find the Unknown Device under Other Devices.
- e. Right-click on the Unknown Device and select Update Driver Software from the menu.
- f. Select the Browse My Computer for driver software option.

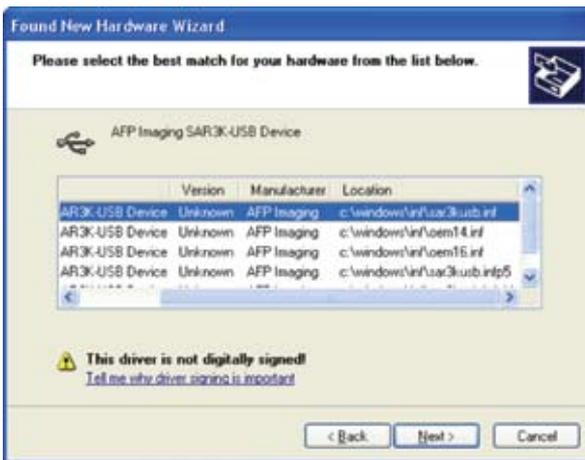
**18.** The computer will display “Found New Hardware Wizard. Click “Next””.  
(If this window does not appear, continue to step 19)



19. Click “Next”.



20. The following message will list the possible drivers to choose from. If only one driver is found, this window will not appear. Continue to step 23.



21. If displayed, select the file  
“C:\Windows\inf\sar3kusb.inf”.

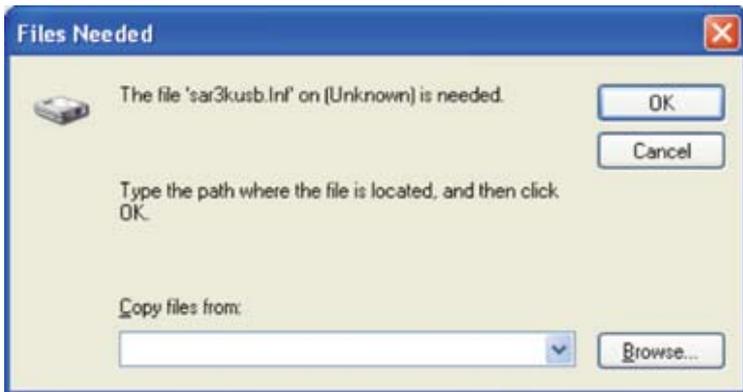
22. Click “Next”.

23. In Windows XP, the following box will come up:



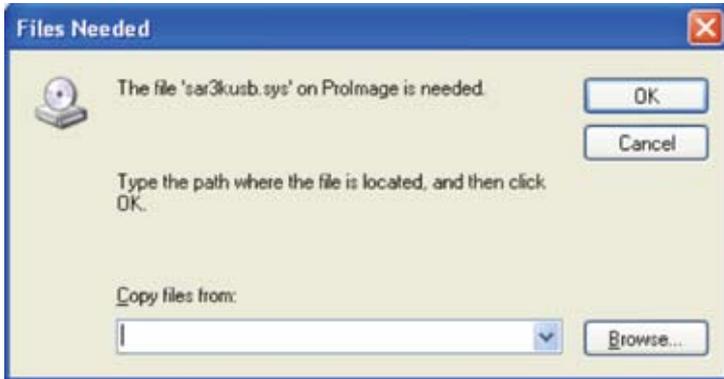
24. Choose "Continue anyway".

25. If the Wizard cannot find sar3kusb.Inf, the following might dialog appear:

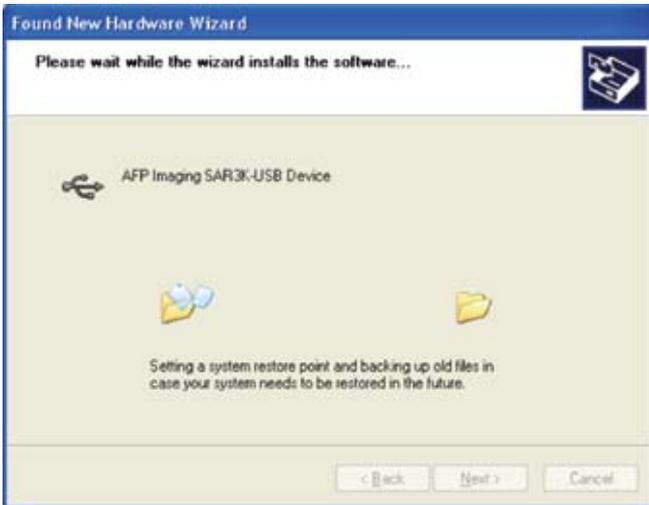


26. Click “Browse...”
27. Select the CD drive with the EVA Drivers CD in it and select the “Drivers” folder.
28. Click “Open”.
29. Select sar3kusb.inf and click "Open".
30. Then Click “OK”.

If the Wizard cannot find sar3kusb.sys, repeat the process by looking on the CD.



31. Click "Browse..."
32. Select the CD drive and select the "Drivers" folder.
33. Click "Open".
34. Select sar3kusb.sys and click "Open"
35. Then Click "OK"
36. The installation will now continue.



37. When finished, the following message will appear:



38. Click "Finish" to complete the installation.
39. Repeat steps 18-39 for secondary hardware installation.

**IMPORTANT:**

If at any point an error occurs, please restart the computer and start the installation from the beginning.

**NOTE:**

Due to the differences between Windows Operating Systems versions, some of the screens may look different and some of the intermediate screens may be skipped. As long as the installation completes without error messages, the installation has been successful.



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Document 870-000169 Rev 5

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