



## Eaglesoft Installation Instructions

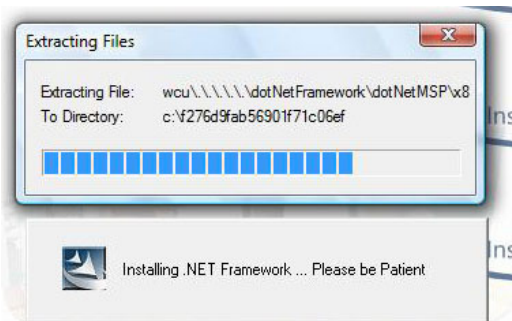
**Need help installing? Call our dedicated installation help line: 1.866.932.5862**

**WARNING: You must have Eaglesoft version 15 installed prior to installing Eaglesoft version 16.**

1. **Please review all installation instructions before beginning the installation.** You should have one (1) compact disc labeled *Eaglesoft Version 16*.
2. **Close all running programs** including the *Eaglesoft* server.
3. **Make a backup** (same as daily backup).
4. **Insert the compact disc** into the CD-ROM drive. The following Eaglesoft Installation screen will automatically appear. If not, click on **Start** and choose **Run**. Type "**D:\essetup.exe**" in the open field. (If the CD-ROM drive on your computer is represented by a letter other than 'D', substitute the appropriate letter) and click **OK**.
5. **Please be patient.** The estimated time for **installing** this product is between **5 and 30 minutes** depending upon the speed of your computer.
6. **Install Eaglesoft Version 16 on your Server machine first.** After the database upgrades successfully, install the rest of the machines.

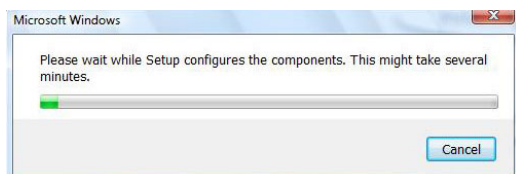


7. Single-click **Install Eaglesoft**.

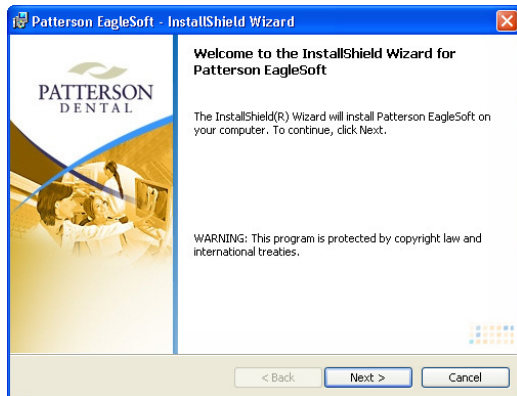


8. If you do not have .NET installed on your machine currently, the .NET extracting files screen will appear.

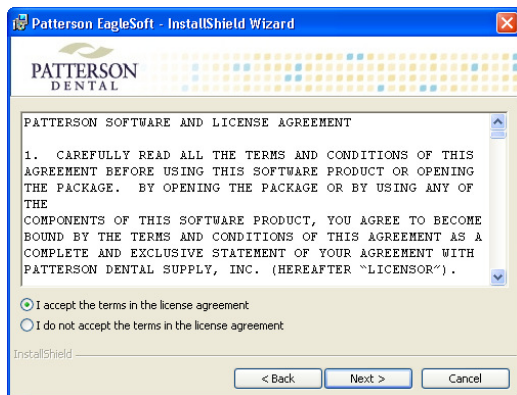
**This process can take several minutes.**



9. After the files have been extracted, the .NET installation will appear. **When it is finished, the Eaglesoft installation will continue.**

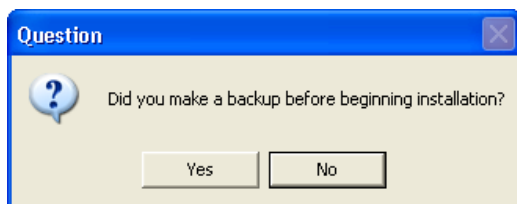


10. Click **Next**.



11. Read the License Agreement. If you agree to the terms, select the radio button **I accept the terms in the license agreement**.

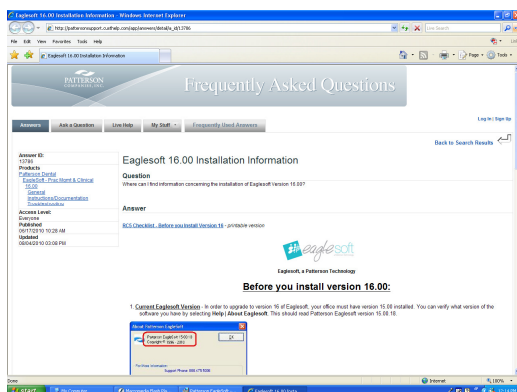
12. Click **Next**.



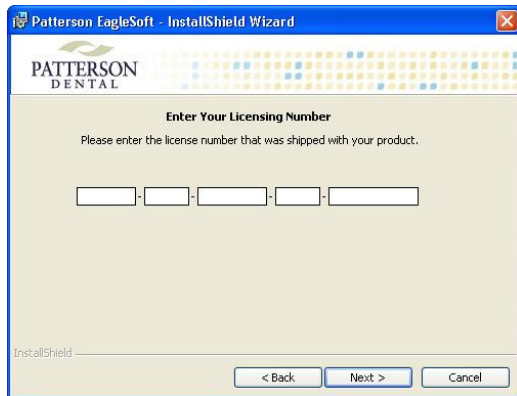
**NEW CUSTOMER INSTALLATIONS:** Skip to the next step.

(This screen will not appear)

13. Click **Yes**. Click **No** to cancel installation.



14. If this is your upgrade installation from **EagleSoft 15.00** to **Eaglesoft 16**, the **Before you Install FAQ** will appear. Please familiarize yourself with the update changes prior to continuing the installation. Select the **X** to close and continue.



The license number will be affixed to the front of the protective sleeve containing the Eaglesoft CD

15. Click **Next**.

**SINGLE USERS:** Skip to the Next Step

(This screen will not appear)

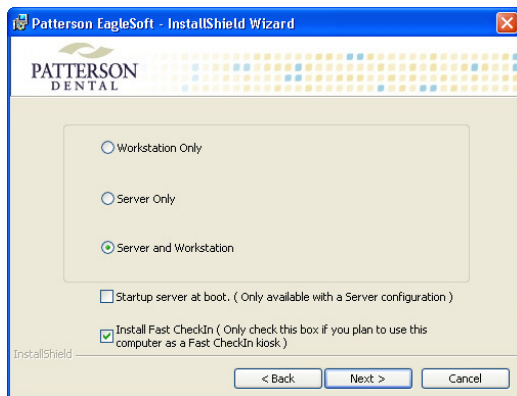
**Workstation Only** – this machine functions only as a workstation and does not store your data.

**Server and Workstation** - this machine functions as a workstation and server, which stores your data.

**Server Only** - this machine is only used to store your data.

Select the checkbox to **Startup Server at boot** to start the server automatically at startup (optional). This step applies to the Server machine only.

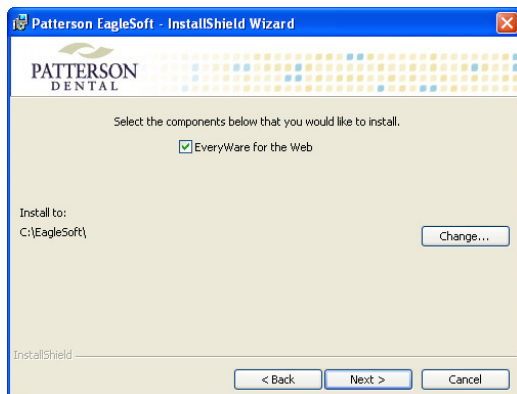
Select the check box **Install Fast CheckIn** to install the Fast CheckIn patient kiosk on this computer. (optional)



16. Click **Next**.

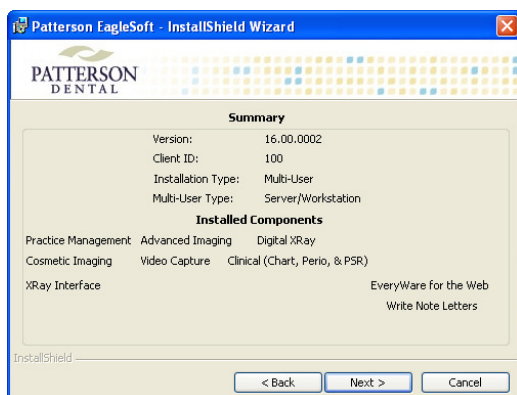
Select additional components if desired and click **Next**.

Use the **Change** button to browse to a new location for installation.

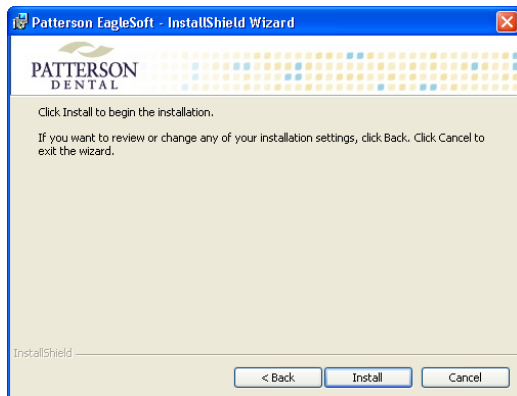


17. Click **Next**.

Verify the Summary information.



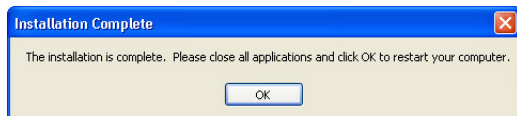
18. Click **Next**.



19. Click **Install**.



20. Click **Finish**.



21. Click **OK**.



## ATTENTION

**AFTER REBOOTING, the Finishing Patterson Eaglesoft Installation window will appear.** Please allow this screen to finish processing.

### **MULTI USERS:**

**Repeat steps 4-17 for each machine on your network.**

Once the installation has been completed on the Server machine, you may start the Eaglesoft Server to allow the database to upgrade. A status bar will appear to show your database is being upgraded.

\*\*\* Remember, do not start Eaglesoft until the database upgrade has completed and the new version of Eaglesoft has been installed on this machine.

**NOTE: THE DATABASE UPGRADE MAY TAKE HOURS TO COMPLETE DEPENDING ON THE SIZE OF YOUR DATABASE AND THE SPEED OF YOUR COMPUTER.**